Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	NVS5423AGC	A. BUILDING _____ B. WING _____	01/22/2010

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
EXCELLENT ADULT CARE SERVICES, INC	8280 HICKAM AVE LAS VEGAS, NV 89129

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Y 000	Initial Comments Surveyor: 28276 The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws. This Statement of Deficiencies was generated as a result of an annual State Licensure survey conducted at your facility on 1/22/10. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division. The facility was licensed for 10 Residential Facility for Group beds for elderly and disabled persons, and/or persons with chronic illnesses, and/or persons with mental illnesses Category II residents. The census at the time of the survey was two. Two resident files were reviewed and four employee files were reviewed. One discharged resident file was reviewed. The facility received a grade of D. The following deficiencies were identified:	Y 000		
Y 103 SS=F	449.200(1)(d) Personnel File - NAC 441A / Tuberculosis NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (d) The health certificates required pursuant to chapter 441A of NAC for the employee.	Y 103		

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE (X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Y 103	Continued From page 1 This Regulation is not met as evidenced by: Surveyor: 28276 Based on record review on 1/22/10, the facility failed to ensure 2 of 4 employees complied with NAC 441A.375 regarding tuberculosis testing (Employee #3 and #4) for the protection of all residents. Findings include: The file for Employee #3 failed to document evidence of a two-step tuberculosis test. The file for Employee #4 failed to document evidence of a pre-employment physical and annual signs and symptoms. Severity: 2 Scope: 3	Y 103		
Y 105 SS=E	449.200(1)(f) Personnel File - Background Check NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (f) Evidence of compliance with NRS 449.176 to 449.185, inclusive. This Regulation is not met as evidenced by: Surveyor: 28276 Based on record review on 1/22/10, the facility failed to ensure 2 of 4 Employees had current, at least once every 5 years, criminal history background checks completed (Employee #3 and #4).	Y 105		

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Y 105	Continued From page 2 Findings include: The file for Employee #3 failed to contain evidence of fingerprints, or an FBI background check. The file for Employee #4 failed to contain evidence of an FBI background check. Severity: 2 Scope: 2	Y 105		
Y 274 SS=C	449.2175(5) Service of Food - Substitutions NAC 449.2175 5. Any substitution for an item on the menu must be documented and kept on file with the menu for at least 90 days after the substitution occurs. A substitution must be posted in a conspicuous place during the service of the meal. This Regulation is not met as evidenced by: Surveyor: 28276 Based on observation and interview on 1/22/10, the facility failed to document substitutions on the menu. The facility failed to follow the menu for 3 of 3 meals today. Severity: 1 Scope: 3	Y 274		
Y 530 SS=C	449.260(1)(e) Activities for Residents NAC 449.260 (e) Provide for the residents at least 10 hours	Y 530		

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Y 530	Continued From page 3 each week of scheduled activities that are suited to their interests and capacities. This Regulation is not met as evidenced by: Surveyor: 28276 Based on interview and observation on 1/22/10, the facility failed to provide at least 10 hours of activities each week suited to the resident's interest and capacities. Findings include: Interview with Resident #1 revealed the facility does not provide activities for the residents other than watching television and walking in the back yard. Interview with the daughter of Resident #3 revealed the facility did not provide activities for her mother when she lived in the facility. Severity: 1 Scope: 3	Y 530		
Y 693 SS=F	449.2712(2) Oxygen-Caregiver monitor resident ability NAC 449.2712 2. The caregivers employed by a residential facility with a resident who requires the use of oxygen shall: (a) Monitor the ability of the resident to operate the equipment in accordance with the orders of a physician. (b) Ensure That: (1) The resident's physician evaluates periodically the condition of the resident which necessitates his use of oxygen;	Y 693		

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Y 693	Continued From page 4 (2) Signs which prohibit smoking and notify persons that oxygen is in use are posted in areas of the facility in which oxygen is in use or is being stored; (3) Persons do not smoke in those areas where smoking is prohibited; (4) All electrical equipment is inspected for defects which may cause sparks. (5) All oxygen tanks kept in the facility are secured in a stand or to a wall; (6) The equipment used to administer oxygen is in good working condition; (7) A portable unit for the administration of oxygen in the event of a power outage is present in the facility at all times when a resident who requires oxygen is present in the facility; and (8) The equipment used to administer oxygen is removed from the facility when it is no longer needed by the resident. This Regulation is not met as evidenced by: Surveyor: 28276 Based on observation on 1/22/10, the facility failed to ensure oxygen tanks were secured in a rack or to the wall in 1 of 1 resident rooms that utilized oxygen (Resident #2's bedroom). One unsecured oxygen tank was observed in a cabinet in the garage. Severity: 2 Scope: 3	Y 693		

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Y 773	Continued From page 5	Y 773		
Y 773 SS=F	449.2726(1)(a)(1)(2) Diabetes 449.2726(1)(a)(b) NAC 449.2726 1. A person who has diabetes must not be admitted to a residential facility or be permitted to remain as a resident of a residential facility unless: (a) The resident's glucose testing is performed by: (1) The resident himself, without assistance; or (2) A medical laboratory licensed pursuant to chapter 652 of NRS; and This Regulation is not met as evidenced by: Surveyor: 28276 Based on record review and interview on 1/22/10, the facility failed to ensure blood glucose testing for 1 of 1 diabetic residents was performed by the resident themselves without assistance (Resident #1). Severity: 2 Scope: 3	Y 773		
Y 876 SS=C	449.2742(4) Medication Administration NRS 449.037 NAC 449.2742 4. Except as otherwise provided in this subsection, a caregiver shall assist in the administration of medication to a resident if the resident needs the caregiver's assistance. A caregiver may assist the ultimate user of controlled substances or dangerous drugs only if the conditions prescribed in subsection 6 of NRS 449.037 are met.	Y 876		

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Y 876	Continued From page 6 This Regulation is not met as evidenced by: Surveyor: 28276 Based on record review on 1/22/10, the facility failed to ensure an ultimate user agreement was obtained for 2 of 2 residents (Resident #1 and #2). Severity: 1 Scope: 3	Y 876		
Y 878 SS=E	449.2742(6)(a)(1) Medication / Change order NAC 449.2742 6. Except as otherwise provided in this subsection, a medication prescribed by a physician must be administered as prescribed by the physician. If a physician orders a change in the amount or times medication is to be administered to a resident: (a) The caregiver responsible for assisting in the administration of the medication shall: (1) Comply with the order. This Regulation is not met as evidenced by: Surveyor: 28276 Based on record review and interview on 1/22/10, the facility failed to ensure 1 of 2 residents received medications as prescribed (Resident #2). Findings include: Resident #2 was prescribed Finasteride, propecia, 5 milligrams one tablet every day. The	Y 878		

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Y 878	Continued From page 7 medication was unavailable in the facility during the survey. Interview with Employee #4 revealed the resident took the last pill yesterday. The facility notified the daughter and she will deliver the medication today. Severity: 2 Scope: 2	Y 878		
Y 885 SS=E	449.2742(9) Medication / Destruction NAC 449.2742 9. If the medication of a resident is discontinued, the expiration date of the medication of a resident has passed, or a resident who has been discharged from the facility does not claim the medication, an employee of a residential facility shall destroy the medication, by an acceptable method of destruction, in the presence of a witness and note the destruction of the medication in the record maintained pursuant to NAC 449.2744. Flushing contents of vials, bottles or other containers into a toilet shall be deemed to be an acceptable method of destruction of medication. This Regulation is not met as evidenced by: Surveyor: 28276 Based on observation and interview on 1/22/10, the facility failed to destroy medications after after a resident had been transferred (Resident #4). Findings include: Eighteen medications were observed in the medication cabinet belonging to Resident #4. Interview with Employee #4 revealed Resident #4	Y 885		

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Y 885	Continued From page 8 no longer lived in the facility. Severity: 2 Scope: 2	Y 885		
Y 920 SS=F	449.2748(1) Medication Storage NAC 449.2748 1. Medication, including, without limitation, any over-the-counter medication, stored at a residential facility must be stored in a locked area that is cool and dry. The caregivers employed by the facility shall ensure that any medication or medical or diagnostic equipment that may be misused or appropriated by a resident or any other unauthorized person is protected. Medication for external use only must be kept in a locked area separate from other medications. A resident who is capable of administering medication to himself without supervision may keep his medication in his room if the medication is kept in a locked container for which the facility has been provided a key. This Regulation is not met as evidenced by: Surveyor: 28276 Based on observation on 1/22/10, the facility failed to keep medications for 2 of 2 residents in a locked area (Resident #1 and #2). The medications for Resident #1 and #2 were kept in a cabinet in the kitchen. The cabinet was equipped with a lock but was not locked.	Y 920		

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Y 920	Continued From page 9 Severity: 2 Scope: 3	Y 920		
Y 930 SS=C	449.2749(1)(a) Resident File-Storage, Res Information NAC 449.2749 1. A separate file must be maintained for each resident of a residential facility and retained for at least 5 years after he permanently leaves the facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (a) The full name, address, date of birth and social security number of the resident. This Regulation is not met as evidenced by: Surveyor: 28276 Based on observation on 1/22/10, the facility failed to keep 2 of 2 resident files (Resident #1 and #2) in a locked place. The files were observed in a cabinet off the kitchen. The cabinet was equipped with a lock, but was not locked. Severity: 1 Scope: 3	Y 930		
Y1001 SS=D	449.2758(1) Training Req-Elderly Disabled NAC 449.2758 1. Within 60 days after being employed by a residential facility for elderly or disabled persons,	Y1001		

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Y1001	Continued From page 10 a caregiver must receive not less than 4 hours of training related to the care of those residents. 2. As used in this section, " residential facility for elderly or disabled persons " means a residential facility that provides care to elderly or disabled persons who require assistance or protective supervision because they suffer from infirmities or disabilities. This Regulation is not met as evidenced by: Surveyor: 28276 Based on record review on 1/22/10, the facility failed to ensure a minimum of 4 hours of training related to the care of elderly and disabled residents was received within 60 days of hire by 1 of 4 employees (Employee #4). Severity: 2 Scope: 1	Y1001		
Y1010 SS=D	449.2764(1) Mental Illness Training NAC 449.2764 1. A person who provides care for a resident of a residential facility for persons with mental illnesses shall, within 60 days after he becomes employed at the facility, attend not less than 8 hours of training concerning care for residents who are suffering from mental illnesses.	Y1010		

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Y1010	Continued From page 11 This Regulation is not met as evidenced by: Surveyor: 28276 Based on record review on 1/22/10, the facility failed to ensure a minimum of 4 hours of training related to the care of persons with mental illnesses was received within 60 days of hire by 1 of 4 employees (Employee #4). Severity: 2 Scope: 1	Y1010		
Y1020 SS=D	449.2766(1) Chronic Illness Training NAC 449.2766 1. Within 60 days after being employed by a residential facility for persons with chronic illnesses, an employee of the facility shall obtain at least 4 hours of in-service training related to the care provided to such persons and in the actions necessary to control infections. This Regulation is not met as evidenced by: Surveyor: 28276 Based on record review on 1/22/10, the facility failed to ensure a minimum of 4 hours of training related to the care of persons with chronic illnesses was received within 60 days of hire by 1 of 4 employees (Employee #4). Severity: 2 Scope: 1	Y1020		

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